

# Wisconsin Collaborative for Healthcare Quality (WCHQ) Overview

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- **Founded in 2003**
- **Multi-stakeholder, voluntary consortium of Wisconsin organizations including health systems, medical groups, clinics and hospitals**
- **WCHQ members and stakeholders join together to measure the quality and affordability of healthcare**

# Who Participates in WCHQ

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## BOARD OF DIRECTORS

- Providers
- Purchasers
- Consumers

## MEMBERS

### WISCONSIN HEALTHCARE PROVIDER ORGANIZATIONS

- Health Systems
- Medical Groups
- Hospitals

## STAKEHOLDERS

### LOCAL, REGIONAL & NATIONAL COLLABORATORS

- Purchasers
- Consumers
- Foundations
- Government Agencies
- Research Institutions!

# Member Organizations

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- Access Community Health Centers
- Ascension Medical Group
- Wisconsin:
  - Affinity Health Systems
  - Columbia St. Mary's
  - Ministry Medical Group
  - Wheaton Franciscan Healthcare
- Agnesian HealthCare
- Aspirus
- Associated Physicians
- Aurora Health Care
- Bellin Health
- Beloit Health System
- Children's Hospital of Wisconsin
- Divine Savior Healthcare
- Fort Healthcare
- Froedert Health
- Group Health Cooperative of South Central Wisconsin
- Gundersen Health System
- Holy Family Memorial
- Marshfield Clinic
- Mayo Clinic Health System: Eau Claire & La Crosse
- Medical College of Wisconsin
- Mercy Rockford Health System
- Monroe Clinic
- Physicians' Health Network

# Member Organizations (cont.)

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- Prairie Clinic
- Prevea Health
- Primary Care Associates of Appleton
- ProHealth Care
- Reedsburg Area Medical Center
- Richland Medical Center
- SSM Health – Dean Medical Group
- Sacred Heart Hospital
- Sauk Prairie Healthcare
- Sixteenth Street Community Health Centers
- ThedaCare
- UnityPoint Health – Meriter
- Vibrant Health Family Clinic
- UW Health including UW Swedish American
- Watertown Regional Medical Center
- Wildwood Family Clinic

# WCHQ Stakeholders and Partners

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- AARP Wisconsin
- About Health
- The Alliance
- American Cancer Society
- Business Health Care Group
- Catalysis
- The Center for Patient Partnerships
- Choosing Wisely
- Coalition of Wisconsin Aging Groups
- The Commonwealth Fund
- Delta Dental of Wisconsin
- Epic
- Greater Milwaukee Business Foundation on Health
- Iowa Healthcare Collaborative
- MetaStar
- Network for Regional Healthcare Improvement (NRHI)
- Robert Wood Johnson Foundation
- Rogers Memorial Hospital
- Rural Wisconsin Health Cooperative
- Seats Incorporated
- SSM Dean Health Plan



# WCHQ Stakeholders and Partners (*cont.*)

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- Security Health Plan
- UnitedHealthcare
- UW Health Innovation Program
- UW Population Health Institute
- WEA Trust
- Wisconsin Department of Employee Trust Funds
- Wisconsin Department of Health Services
- Wisconsin Department of Employee Trust Funds
- Wisconsin Department of Health Services
- Wisconsin Health Information Organization (WHIO)
- Wisconsin Hospital Association
- Wisconsin Manufacturers & Commerce
- Wisconsin Medical Society
- Wisconsin Statewide Health Information Network (WISHIN)
- Wisconsin Primary Health Care Association

**The Wisconsin Collaborative for  
Healthcare Quality (WCHQ) dramatically  
improves the health and increases the  
value of healthcare for the people of  
Wisconsin and beyond**



# Our Mission



WCHQ publicly reports and brings meaning to performance measurement information that improves the quality and affordability of healthcare, in turn improving the health of individuals and communities

# Values and Guiding Principles

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- Trust
- Participation
- Inclusiveness
- Shared Responsibility
- Openness
- Adaptive Self-Governance
- Intellectual Output
- Acknowledgement
- Transparency

# Core Competencies

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- **Prioritize Performance Measures**
- **Collect and Validate Measurement Data**
- **Publicly Report Measurement Results**
- **Share Best Practices**

# Bringing Value to Members

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## Leadership

- Strong “brand” and well known nationally, regionally, and across the state
- Extensive network of relationships
- Demonstrated ability to seek/successfully implement national and state grant-funded projects, providing opportunities for member involvement

# Public Reporting and Measurement

# WCHQ Public Reporting

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- WCHQ has been publicly reporting data since 2004
  - ◆ WCHQ publicly reports quality and performance data from its membership
  - ◆ Data is available at [wchq.org/reporting](http://wchq.org/reporting)
  - ◆ In most cases, data is reported at the clinic level
  - ◆ New WCHQ members have approximately 16 months to publicly report data



# WCHQ Performance Measures

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- WCHQ develops performance measures with our unique all patients, all payers methodology.
  - ◆ What is the “all patients, all payers” approach?
  - ◆ What are the benefits?

# Data Submission to WCHQ

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- **Repository Based Data Submission (RBS)**
  - ◆ Members submit global files of patient demographic, encounter, and clinical data
  - ◆ EHR agnostic
  - ◆ The RBS tool's centrally programmed measure specifications calculate performance results
  - ◆ Members can run monthly reports down to the physician and patient-level

# WCHQ Measure Development

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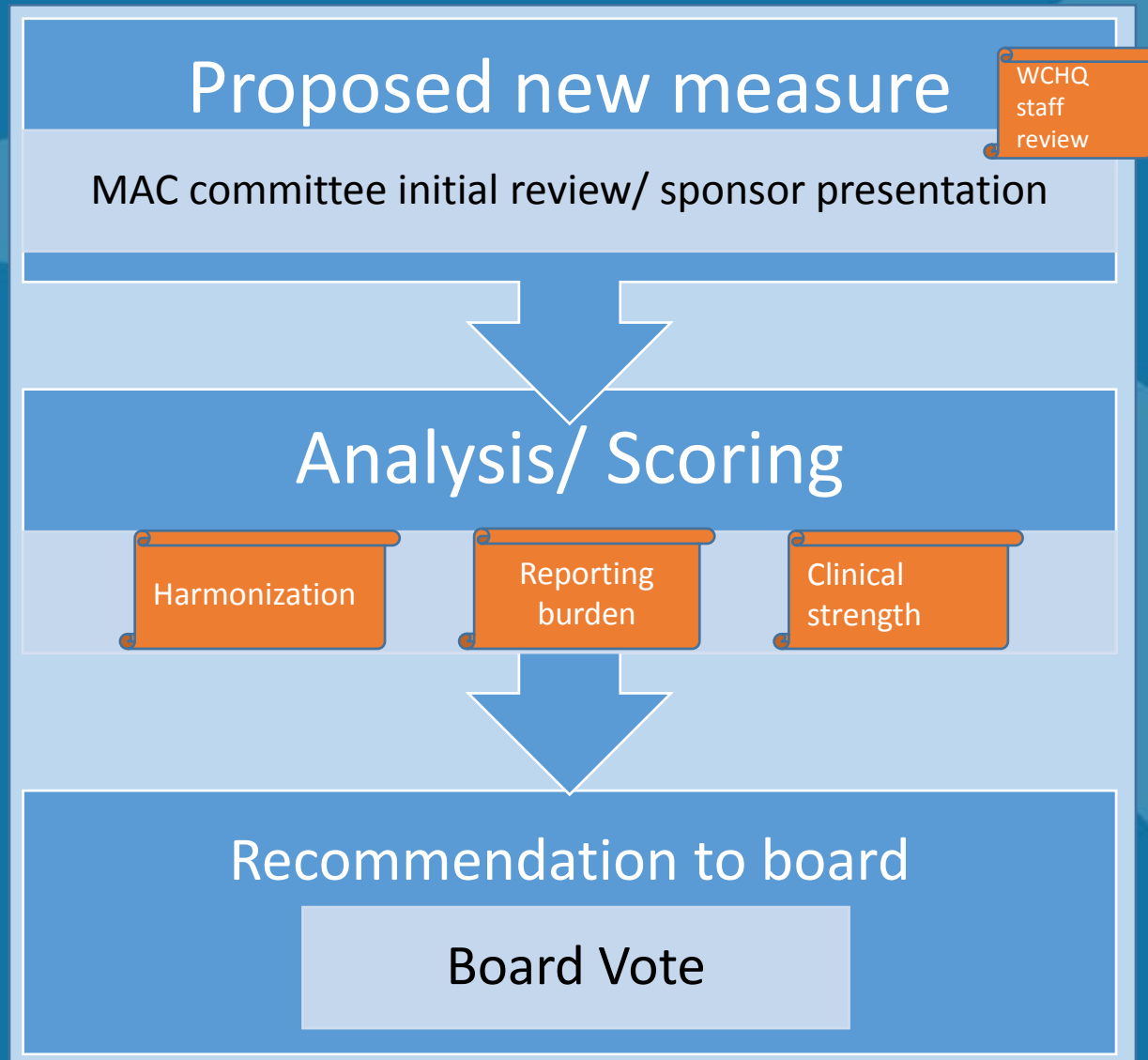
- Measures are adapted from nationally endorsed measure specifications, or created from scratch
- Measure selection driven by
  - ◆ Member preferences
  - ◆ Clinical relevance
  - ◆ Data availability and burden of measurement
  - ◆ Local experts and champions

# WCHQ Measurement Advisory Committee (MAC)

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- **Composition includes physicians and quality staff from WCHQ members and payer stakeholders**
- **Responsibilities**
  - ◆ **Developing and implementing public reporting policy**
  - ◆ **Selecting new measures**
  - ◆ **Maintenance of current measures**
  - ◆ **Retiring measures**

# New Measure Process



# Ambulatory Care Specifications Committee (ACS)

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- Reports to the MAC
- Composition includes quality staff from across the membership
- ACS member background includes clinical (RN, MD) IT/health informatics, and coding (RHIT)



# Ambulatory Care Specifications Committee (ACS)

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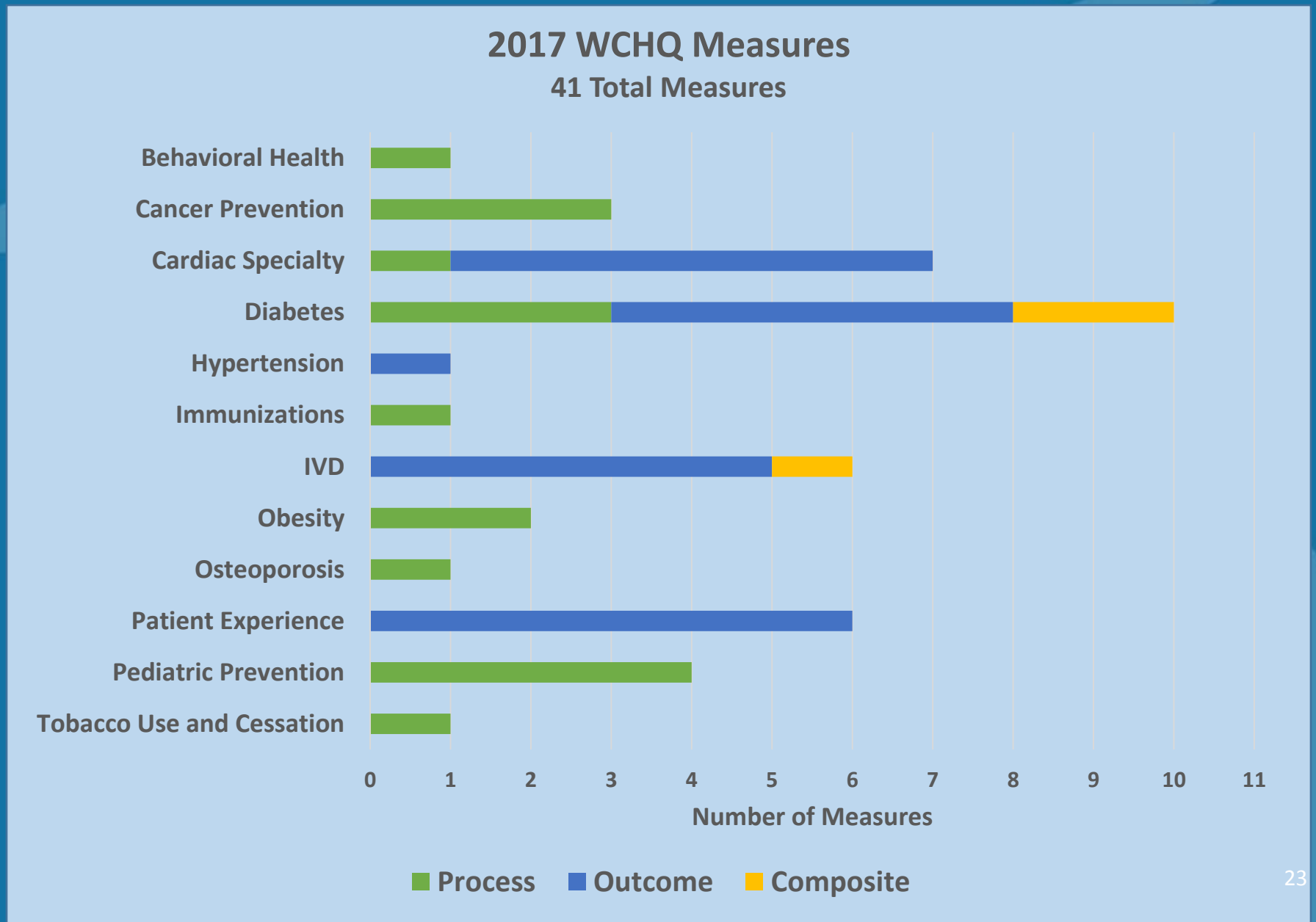
- **Responsibilities**

- ◆ Creation of WCHQ measure specifications
- ◆ Ensuring measures can be realistically implemented by WCHQ members
- ◆ Annually reviewing all WCHQ measures to ensure that they are up-to-date and reflect clinical guidelines
- ◆ Issues with a measures are all sent to the MAC

# Number of WCHQ Measures by Year



# WCHQ 2017 Measures

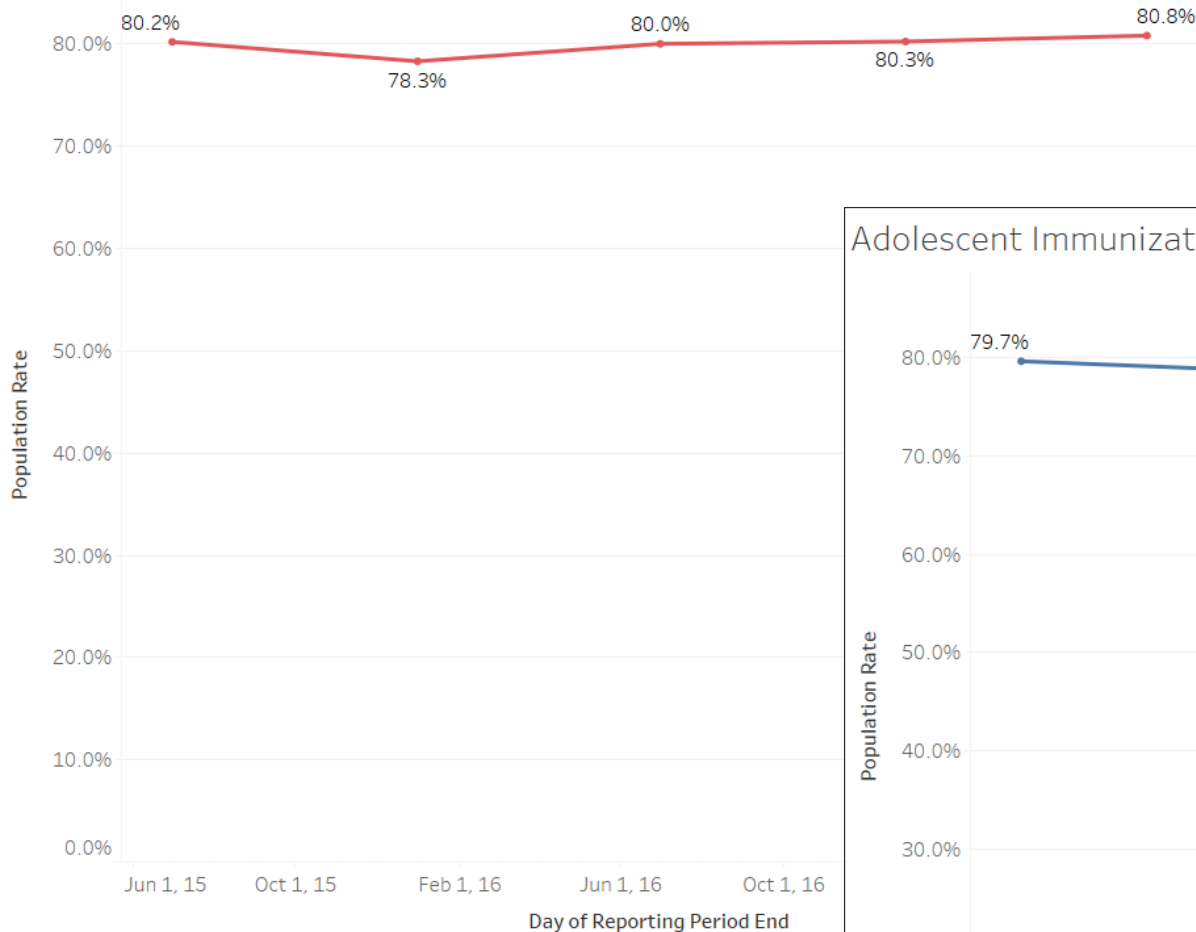


# WCHQ Sample of Preventive Measures

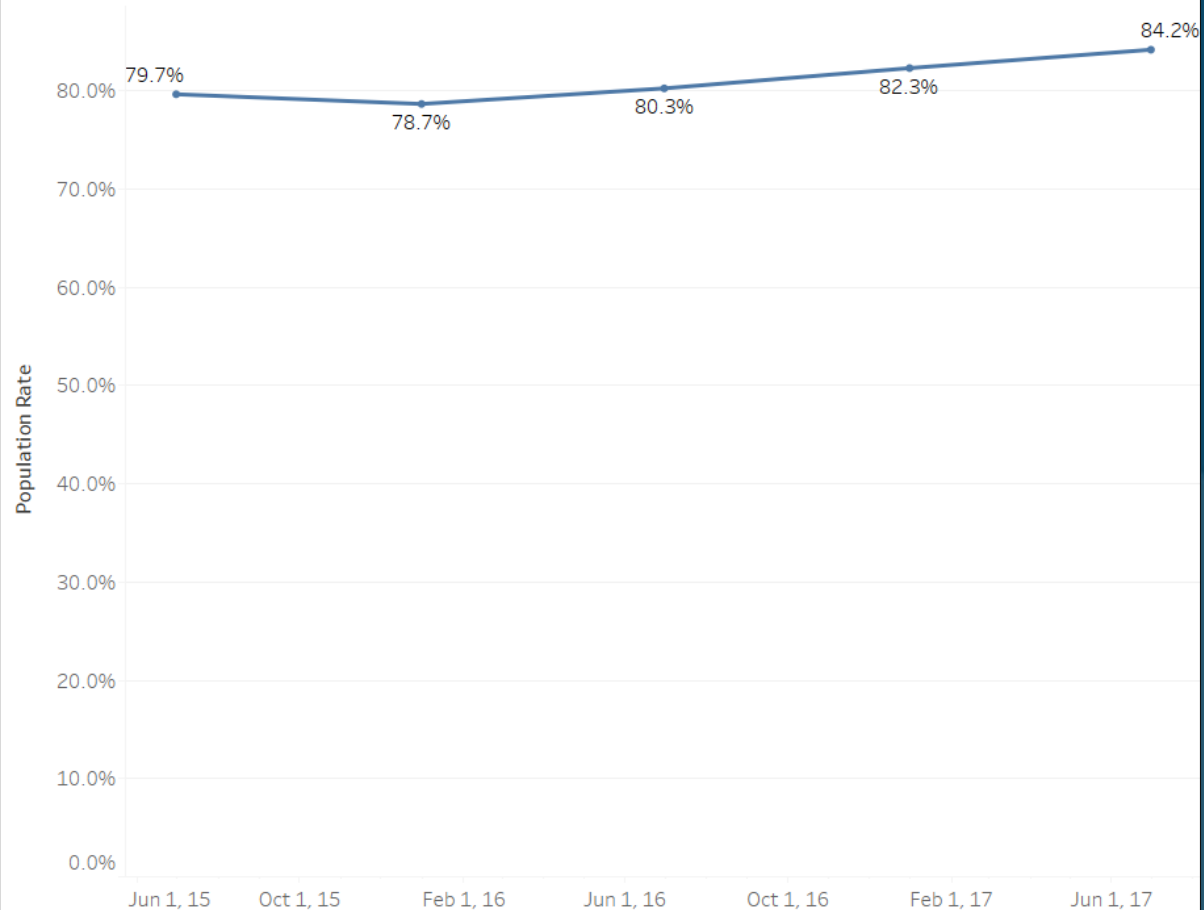
Measure	Definition	Publicly Reported?
Adults with Pneumococcal Vaccinations	Patients greater than or equal to 65 years of age-alive as of the last day of the MP who have received a pneumococcal vaccination prior to the end of the MP.	Yes
Adolescent Immunization Status	Percent of adolescents age 14 who have had each of the following vaccinations: -One dose meningococcal vaccine on/between 11th and 13th birthdays AND -One Tdap vaccine on or between the 10th and 13th birthdays	Yes
Childhood Immunization Status	The rate of completion of the Primary Childhood Series for children age two who have had each of the following immunizations on or before their second birthday: -Four Diphtheria Tetanus and Acellular Pertussis (DTaP) -Three Polio (IPV) -Three H Influenza Type B (HiB) -Three Hepatitis B (Hep B) -One Chicken Pox/Varicella (VZV) -Four Pneumococcal Conjugate (PCV)	Yes
Well-Child Visits in First 15 Months of Life	Percent of pediatric patients who turned 15 months old during the measurement period and who had six or more well-child visits in their first 15 months of life	Yes
Developmental Screening in First 3 Years of Life	Percent of children screened for risk of developmental, behavioral, and social delays using a standardized screening tool in the 12 months preceding their first, second, or third birthday	No
Adolescent Well-Care Visits	Percent of patients 12-21 years of age who received at least one comprehensive well-care visit with a PCP during the measurement period	No

# WCHQ Measures Child & Adolescent Immunizations

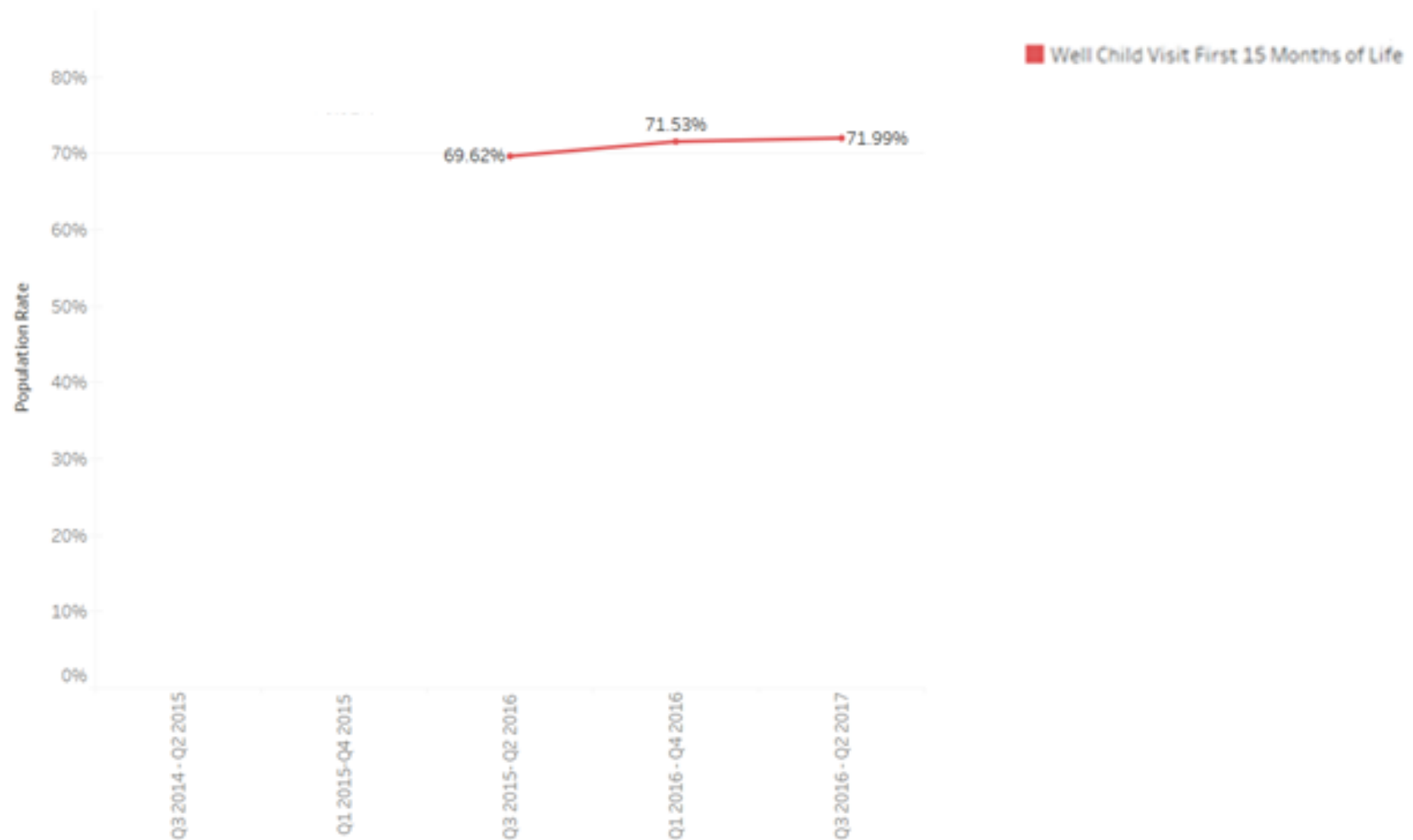
Childhood Immunization Status



Adolescent Immunization Status

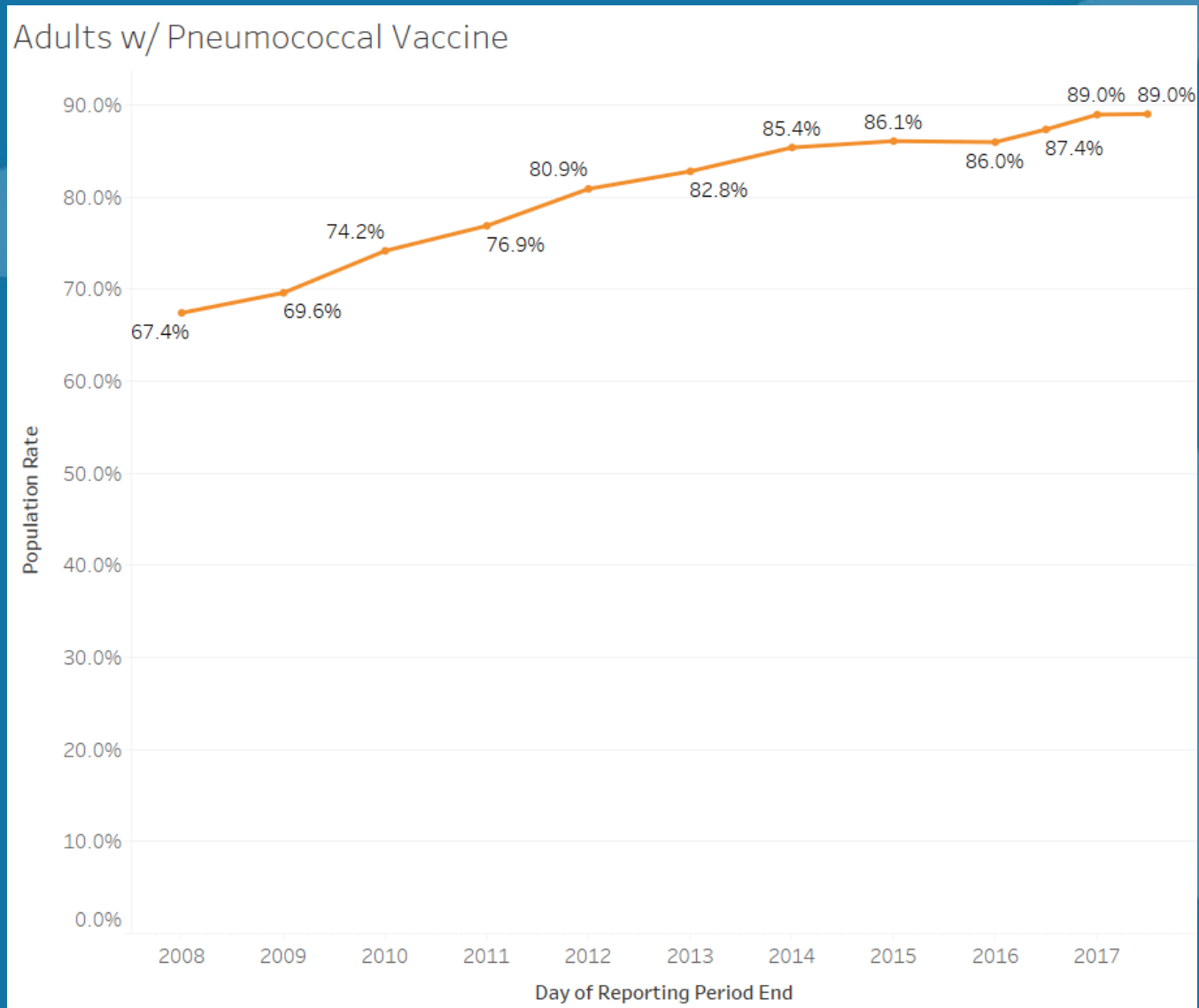


### Adolescent and Child Health Measures Over Time



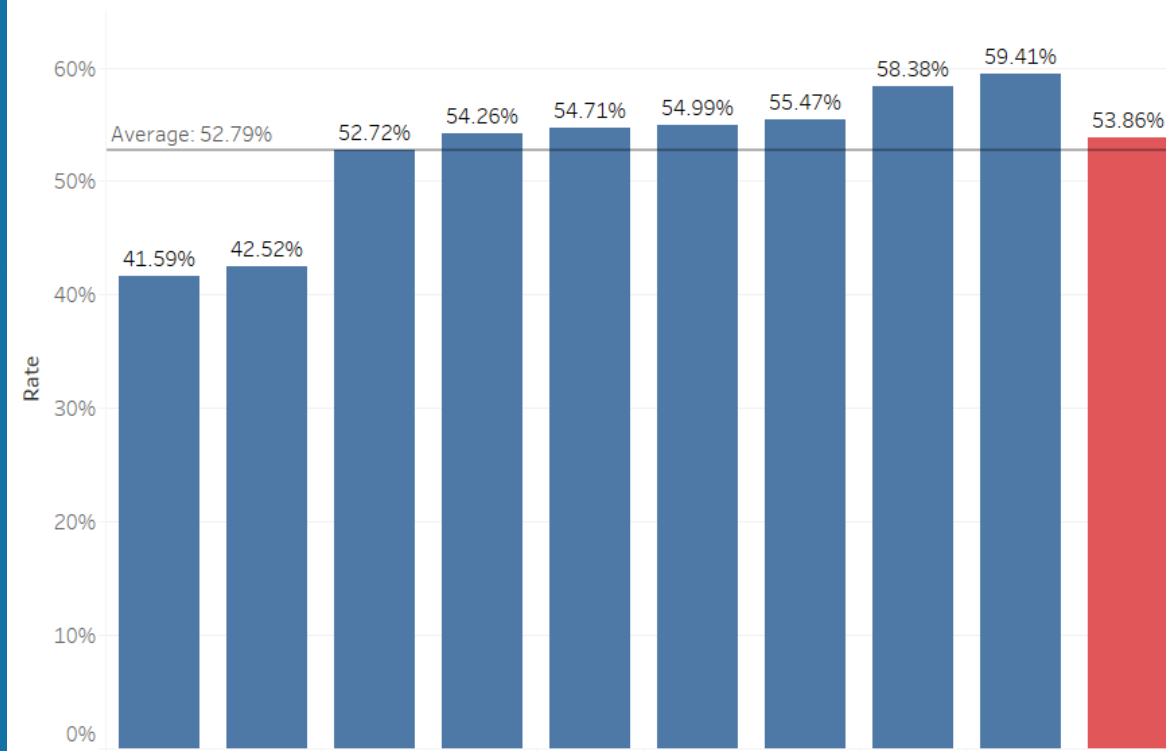


# WCHQ Measures Adult Pneumococcal Vaccine

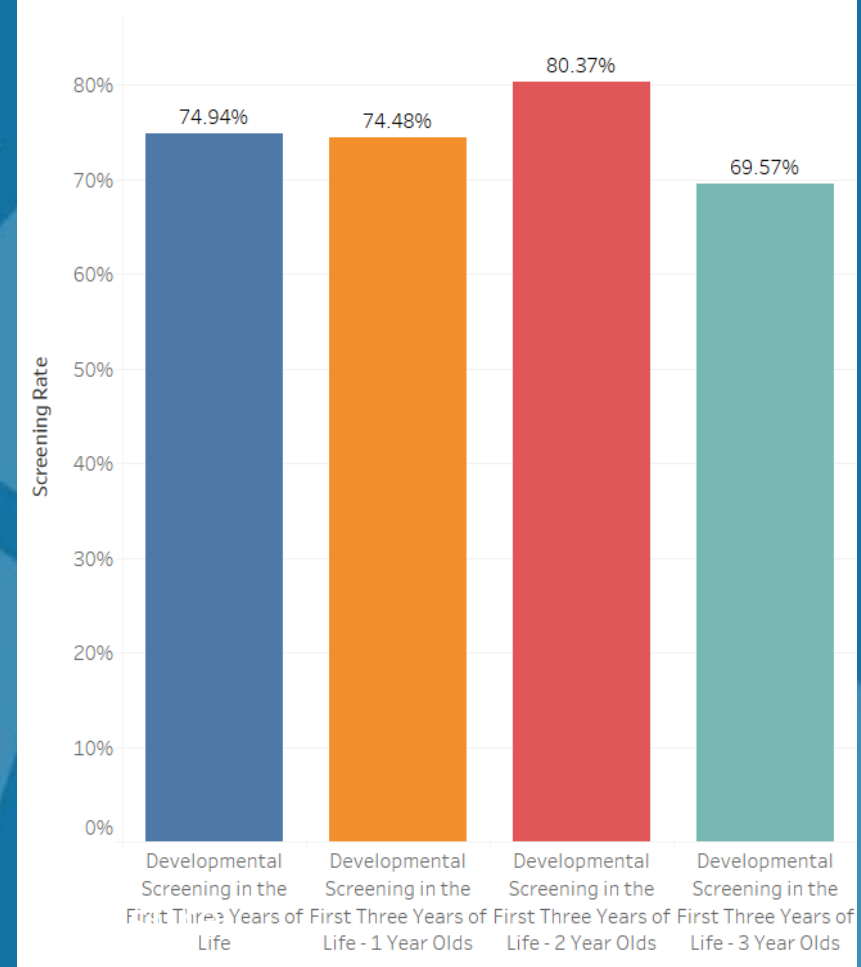


# WCHQ Adolescent and Child Health Collaborative

Well Care Visits in Adolescents, 7/1/2016 - 6/30/2017



Developmental Screening in the First Three Years of Life



The purpose of this data is:

- Not for public reporting
- To act as a preview and first pass at running this
- To determine the improvement goal, identify where opportunities exist and/or further identify areas of best practices
- To begin tracking progress over time

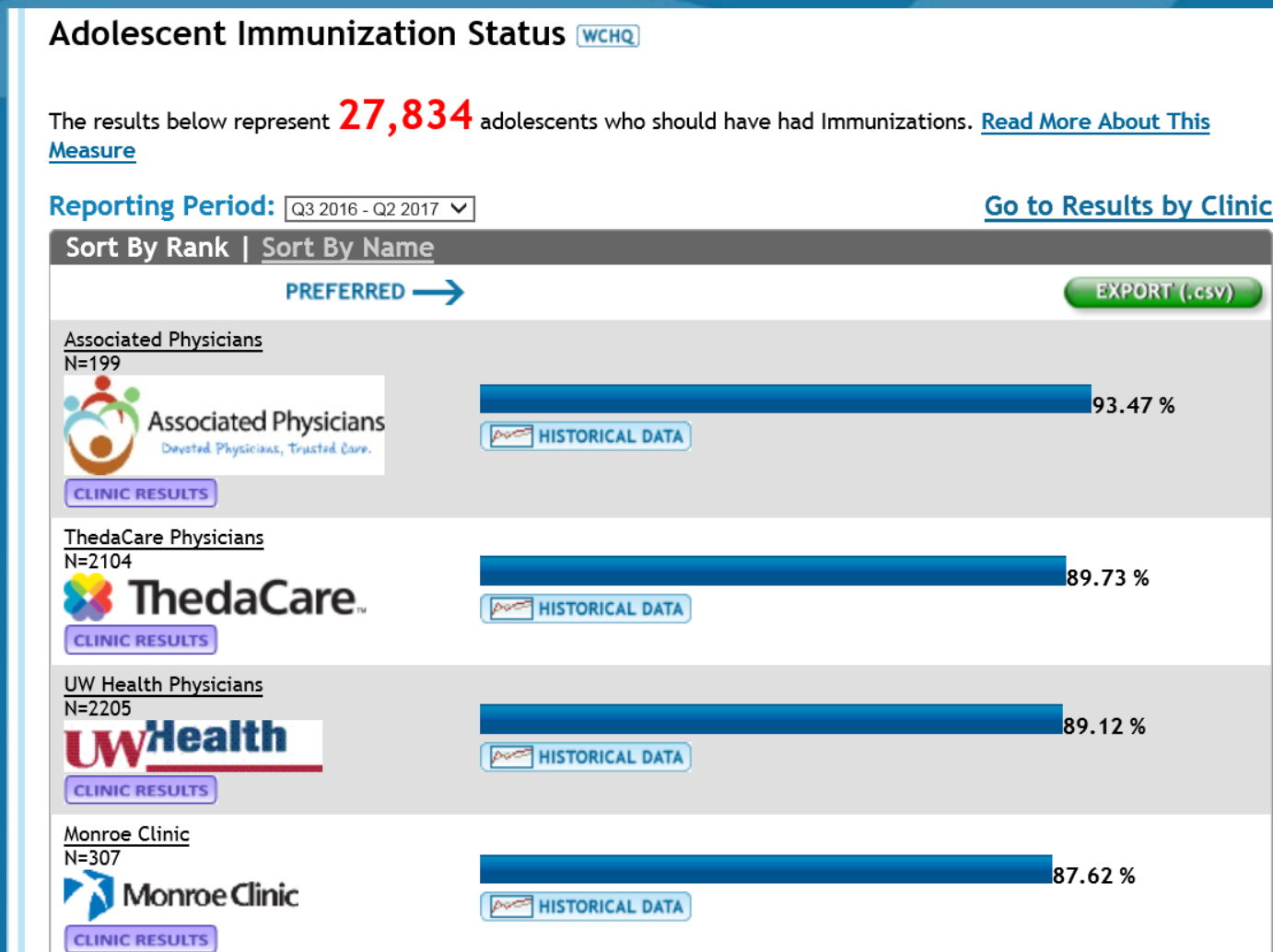
# Future Measurement Directions

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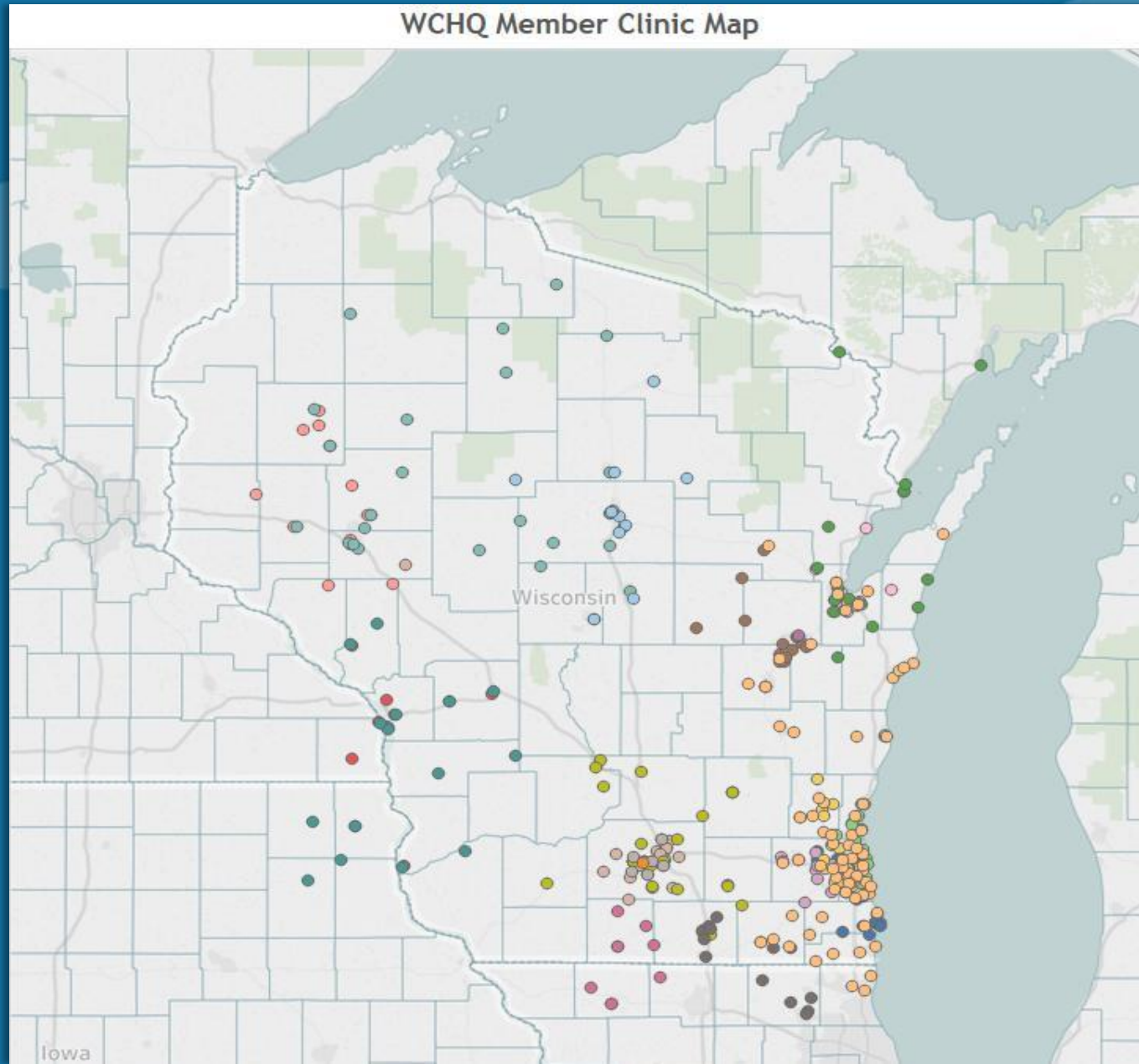
- **Affordability/Total Cost of Care**
- **Specialty Measures**
- **Disparities**
- **Provider-Level Reporting**

# Public Reporting of Performance

- Public Reporting of Performance at the organization and clinic level <http://www.wchq.org/reporting>



# Locations of Member Clinics





# Why Publicly Report Quality Information?



“Public Reporting Helped Drive Quality Improvement in Outpatient Diabetes Care Among Wisconsin Physician Groups”

Maureen Smith

Alexander Wright

Christopher Queram

Geoffrey Lamb



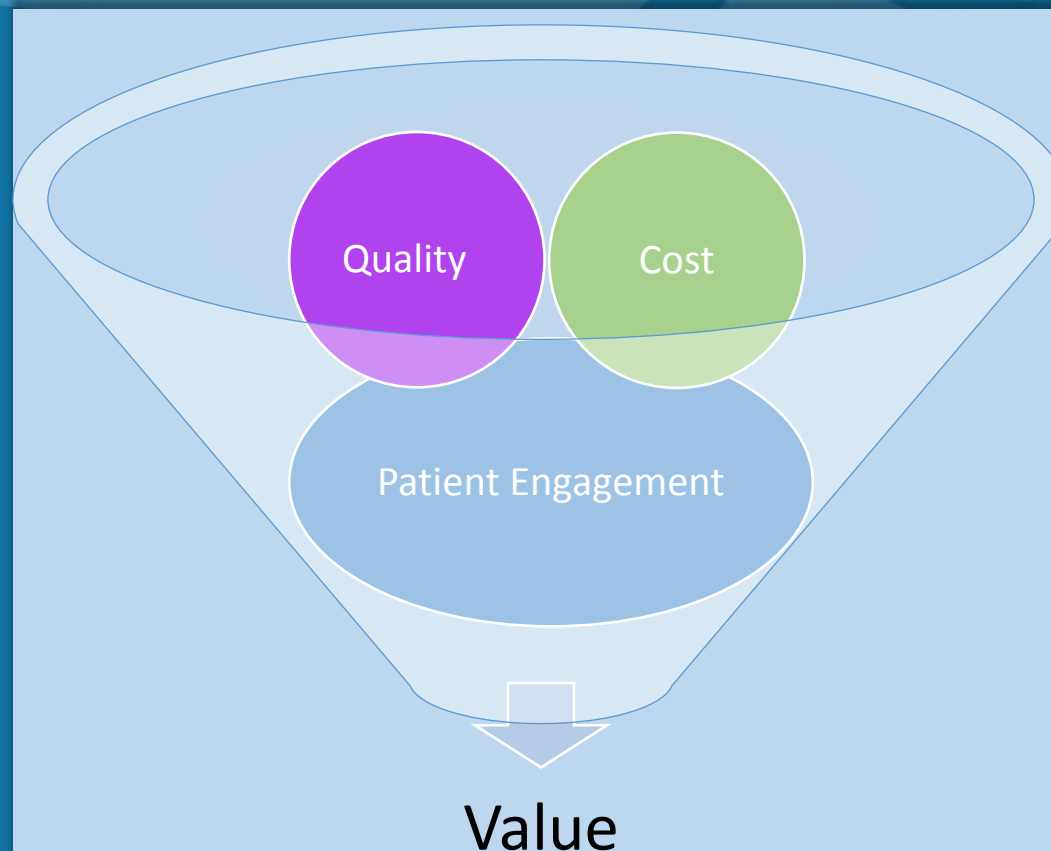
# Practice Transformation

# Transformation



# Practice Transformation

- We support members in their transformation to value-based care with patient at the center



# Facilitate and Support

- We equip members with the tools and resources necessary to improve healthcare value
  - ◆ Experts in Quality Improvement
  - ◆ Small Tests of Change
  - ◆ Collaboration and Learning from Others
  - ◆ Best Practices
  - ◆ Connections with Experts



# Quality Committee

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- Identify priorities for overall collaborative
- Examine performance opportunities within membership
- Oversee quality improvement activities
- Suggest new or modified measures for development
- Ensure alignment with member priorities



# Improvement Initiatives & Teams

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- Facilitate collaboration and sharing
- Recruit participants
- Manage project timeline and deliverables
- Design interventions
- Pursue external funding as applicable
- Examples: Adolescent & Child Health, Behavioral Health, Colorectal Cancer Screening, Diabetes, & Hypertension Steering Teams as well as a Statewide Maternal and Child Health Network

# Learning Events

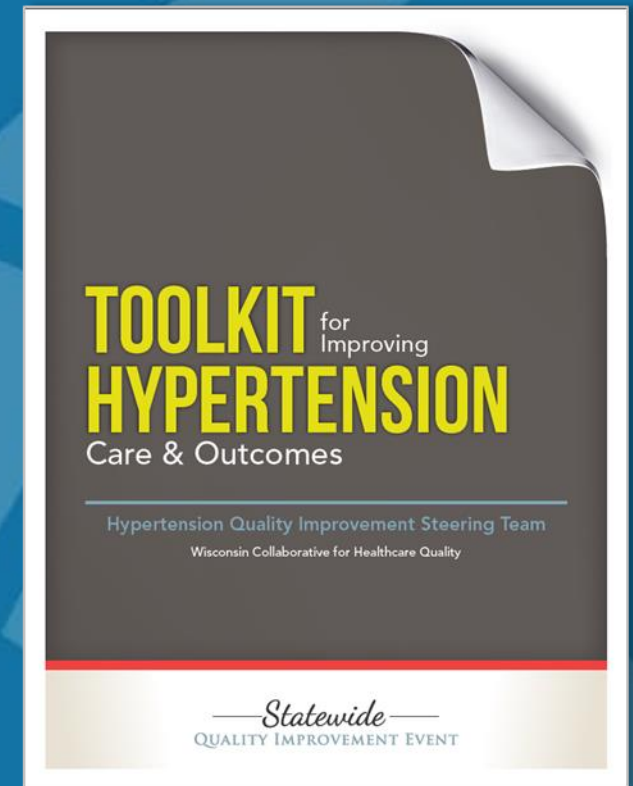
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- **Increase Knowledge and share best practices**
  - ◆ **Assembly: Brings together members and strategic partners to explore key issues**
  - ◆ **Statewide Quality Improvement Event: Celebration of top performers and in-depth learning**
  - ◆ **Webinars and Teleconferences: Virtual collaboration and learning**
  - ◆ **Site Visits**



# Tools and Resources

- Actionable and evidence-based strategies
- Access to industry experts and top performers
- Coordination with state and national initiatives



# Staff Contacts

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# Thank you

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# Questions?