

PUBLIC HEALTH MADISON & DANE COUNTY

International travel documentation for people tested at our South Madison Test Site

COVID-19 International Travel Documentation

If you are getting a COVID-19 test for international travel documentation, it is important you review the required documents needed for the country you are traveling to and any countries that you may have a stop or layover.

- Most countries have specific testing documentation that is required.
- Learn the requirements for the country you are traveling to on the State Department's website: <http://bit.ly/countrytravelrequirements>.
- Some countries do not accept any type of rapid test; of those that do, most countries do not accept the Abbott Binax Now rapid test (including almost all European countries, as of March 4, 2022).
- Rapid tests suitable for travel to some locations are available at Chicago O'Hare Airport.
- Review the United States requirements & guidelines for international travelers returning to the United States on the CDC's website: <http://bit.ly/cdcinternationaltravelreg>.

Timing

If you are testing for international travel documentation, you should allow for up to 72 hours to receive your PCR test results. We cannot make the lab return test results faster or prioritize specific test results. If you do not receive your test results in time, you may need to rebook your flight and be tested again; there are also paid expedited options on our website. Below is a link to other community testing sites in Dane County that have different operating hours from Public Health Madison and Dane County: <http://bit.ly/wicommunitytesting>

Negative Test Results

You will receive an email with your test results from Exact Science and COVIDConnect. COVIDConnect has an email ending in "@dhs.wisconsin.gov". Once you receive that email from COVIDConnect, you click the link, enter your date of birth to view & save or print your results. The Exact Sciences email is optional, and will allow you to create a MyChart record to view your lab results. If you have issues viewing your results, try opening the results in another web browser or contact us at the email below. The current emailed results have the following information:

- Full name, date of birth
- Lab name, location & CLIA number
- Test method (PCR), test result, result date, specimen collected date and ID#

If the country you are travelling to (or a country that you may have a stop or layover) requires additional documentation outside of the emailed test results, you should email covidtestresults@publichealthmdc.com to request the additional required documentation for the country you are visiting.

Emails will be answered Tuesday—Saturday 8am-4pm, and Sunday and Monday 10am-2pm. We are not able to send documentation outside of business hours.

Previously Tested Positive

- If you are travelling internationally and previously tested positive for COVID-19 (and have recovered), you should again test within 24-72 hours of travel. Email covidtestresults@publichealthmdc.com once positive results are received to write a clearance letter. If your test come back negative you are cleared to travel as described above
- Emails are answered Tuesday—Saturday 8am-4pm, and Sunday and Monday 10am-2pm. We are not able to send documentation outside of business hours.

Returning to the US After Travelling Internationally

A federal travel executive order requires all international air passengers coming into the US over the age of 2, including US citizens, legal permanent residents and fully vaccinated people, to have a negative viral COVID-19 test no more than 1 day before travelling or have documentation of recovery from an international test.